

# Store Assistant (4 Hours) - Carlisle, Søstrene Grene

This contract is for 4 hours per week and will require availability to work weekdays, evenings and weekends, in accordance with the monthly rota.

## About Us

Anna and Clara invite you into a sensual world of classical music, aesthetics, and comfort. The story of Søstrene Grene began in 1973 in Aarhus/Denmark and is based around the two Grene sisters, Anna and Clara. Today, Søstrene Grene has 385 stores worldwide and is continuing to grow, bringing the wonderful world of Anna and Clara to more and more customers.

## About the role

As a Store Assistant at Søstrene Grene, you'll enable our customers to experience the wonderful world of Anna and Clara with all their senses, from the moment they walk through the door to the moment they leave inspired.

In this varied and hands on role, you'll work alongside a team that shares a passion for supporting and celebrating each other, making work; feel less like work. Your focus will be on providing exceptional customer service whilst ensuring that our store always looks it's best.

You will also:

- Maintain outstanding housekeeping and visual merchandising standards throughout the store, including on the shop floor and behind the scenes.
- Provide excellent customer service and operate the cash register, greeting each customer with a smile and ensuring they have a memorable experience.
- Be actively involved in our creative merchandising displays and areas around the store.
- Unpack and process the weekly delivery of our products. This involves using heavy roll cages to make sure our store is always full of wonderful finds.
- Serve customers and ensure every customer has a positive experience in store.
- Contribute towards reaching sales targets by staying informed and connected to product knowledge.
- Handwrite signs to give the store and shopping experience a personal touch (we'll guide you on Anna & Clara's handwriting style!)
- Play a key role in representing Søstrene Grene's values and helping the store thrive, all while being the friendly face of our brand in every interaction.
- Maintain health, hygiene, and safety standards whilst on shift.

## What we're looking for

As a Sales Assistant, you like to put a smile on people's faces and make sure their day is a little more wonderful than it was before entering the store. You enjoy an active working day, making sure the shelves always look perfect and the customers find what they need. You love that your days never look the same and that there are always new products in the store within everything from home interior items to hobby supplies, candles, kitchen products and furniture. You are creative and have a keen sense of aesthetics, but lifting boxes is no problem for you either.

We're looking for:

- Someone with a kind, helpful, and considerate approach who treats customers and team members with care.
- Experience in a similar customer-focused role is desirable.
- Flexibility with availability, including the ability to work both weekdays and weekends, as well as early and late shifts.
- A proactive approach with a willingness to learn and grow.

## Why join us?

We believe in spreading joy and "Hygge" in everything we do. As a key part of our team, we value ambition and creativity, and we'll provide the space and support you need to grow. We also offer:

- Staff discount to treat you and your home.
- Full training to welcome you to the Company and ongoing training and coaching to support you in your role.
- A confidential Employee Assistance Programme with access to counselling and other

professional services

- Workplace Pension Scheme

**Have we sparked your interest? Then please apply and send us your CV.**