Store Manager - Canary Wharf, Sostrene Grene

This contract is for 40 hours per week and will require availability to work evenings and weekends, in accordance with the monthly rota.

About us

Anna and Clara invite you into a sensual world of classical music, aesthetics, and comfort. The story of Søstrene Grene began in 1973 in Aarhus, Denmark, centred around the two Grene sisters and their philosophy of bringing small moments of joy into everyday life.

Today, Søstrene Grene has more than 400 stores across 17 European countries and continues to grow, bringing the wonderful world of Anna and Clara to more and more customers.

As a family business, we place great importance on ethical behaviour towards employees, customers, society, and the environment.

About the role

As Store Manager, you are the key ambassador of the Søstrene Grene universe in our Bluewater Shopping Centre store .

You will lead your store with creativity, warmth, and professionalism - creating an immersive and memorable customer experience from the moment visitors walk through the door to the moment they leave inspired.

This is a varied and dynamic role that requires operational excellence, strong leadership, and a passion for aesthetics. You will take ownership of the store's commercial performance, cultivate a positive team culture, and ensure that every corner of the store reflects the sisters' beautiful, sensory world.

You will be responsible for daily store operations, motivating your team, maintaining standards, and ensuring every customer enjoys a wonderful experience.

Your responsibilities

As Store Manager your duties will include:

- Leading the store, taking responsibility for daytoday operations, stock replenishment, delegating tasks, and monitoring store figures
- Creating a welcoming environment for customers in the store
- Providing excellent customer service
- Ensuring the Søstrene Grene brand image is always showcased with outstanding visual merchandising and shop floor standards
- Keeping a high level of cleanliness and hygiene in the store
- Motivating staff members to meet and surpass targets
- Creating and maintaining a great team spirit in store
- Stock room management and processing deliveries
- Training new and existing staff members
- Ensuring your team is up to date on store ways of working, standards, and compliance
- Maintaining health, hygiene, and safety standards whilst on shift and monitoring the team to ensure procedures are followed
- Conducting weekly and monthly safety checks in line with company requirements

What we're looking for

As a Store Manager, you bring passion, leadership, and a sense of calm creativity to each day. You enjoy a fastpaced environment, love working with beautiful products, and take pride in presenting a store that feels inspiring and harmonious.

We're looking for someone who has:

- Demonstrable management experience in a fastpaced retail store
- A warm, kind, and supportive leadership style

•A confident ability to motivate, coach, and develop a team
•Excellent organisational skills and experience working in a dynamic retail environment
•A creative eye for visual merchandising and store presentation
•A helpful and considerate approach to customers and colleagues
•Flexibility with availability, including weekdays, weekends, early and late shifts
•A responsible attitude and excellent communication skills
•A willingness to learn, grow, and contribute to the ongoing success of the store

Why join us?

We believe in spreading joy and “Hygge” in everything we do. As the leader of your store, you will play a key role in shaping the atmosphere, inspiring your team, and creating a memorable experience for every customer.

We value ambition, creativity, and personal development—and we will provide the support, coaching, and training you need to grow.

You will also enjoy:

•A competitive salary depending on experience
•28 days paid annual leave, inclusive of bank holidays
•Staff discount to treat you and your home
•Full training and ongoing development
•A confidential Employee Assistance Programme with access to counselling and other professional services
•Workplace Pension Scheme
•An enjoyable and supportive work environment