Seasonal Store Assistant - Birmingham

We have a variety of part-time contracts available, ranging from 4 to 12 hours per week. As the festive season is our busiest time of year, we are looking for team members who can be flexible and support the team when needed. Therefore, availability to work daytime, evening and weekend shifts in accordance with the monthly rota will be required.
This is a temporary role for the festive season and the fixed term contract will end on 31st December 2026.

About Us

Anna and Clara invite you into a sensual world of classical music, aesthetics, and comfort. The story of Søstrene Grene began in 1973 in Aarhus/Denmark and is based around the two Grene sisters, Anna and Clara. Today, Søstrene Grene has over 400 stores worldwide and is continuing to grow, bringing the wonderful world of Anna and Clara to more and more customers.

As the festive season approaches, Anna and Clara's world becomes even more magical. Our stores are filled with inspiration, thoughtful gifts and little moments of wonder for customers to discover.

To help bring this special time of year to life, we are looking for Seasonal Store Assistants who enjoy creating beautiful store experiences and delivering warm, attentive customer service.

About the role

As a Seasonal Store Assistant at Søstrene Grene, you will support the team with the day-to-day running of the store throughout the festive season. Whether serving customers at the till, replenishing stock or helping to create inspiring displays, you will play an important part in bringing Anna and Clara's wonderful world to life. Together with your colleagues, you will help create a welcoming and memorable shopping experience during our busiest and most magical time of year.

What we’re looking for

The festive season is one of the most magical and inspiring times of the year at Søstrene Grene. As a Seasonal Store Assistant, you'll help bring Anna and Clara's wonderful world to life, creating memorable moments for customers as they search for gifts, festive inspiration and little treasures to make the season special.
Working as part of a supportive and welcoming team, you'll help create a warm and inviting shopping experience from the moment customers enter the store to the moment they leave feeling inspired. In this varied and hands-on role, you'll support the day-to-day running of the store during our busiest trading period, ensuring our customers enjoy an exceptional experience throughout the festive season.
You will also:
•Maintain exceptional housekeeping and visual merchandising standards throughout the

store, helping create a beautiful and inspiring festive shopping environment.
•Deliver warm, friendly customer service and operate the tills, ensuring every customer enjoys a memorable visit.
•Support the creation and maintenance of our creative displays, showcasing seasonal collections and wonderful new arrivals.
•Unpack and process deliveries, ensuring the store is always filled with inspiring products and festive finds.
•Engage with customers and help them discover products that make their celebrations and gift-giving extra special.
•Contribute to achieving sales targets through strong product knowledge and a passion for helping customers find exactly what they're looking for.
•Write our handwritten signs to give the store and shopping experience a personal touch (don't worry, we'll help you master Anna and Clara's handwriting style!).
•Play an important role in bringing Søstrene Grene's values to life and creating the warm, welcoming atmosphere our customers love.
•Maintain health, hygiene and safety standards at all times.

Why join us?

We believe in spreading joy and “Hygge” in everything we do. As a key part of our team, we value ambition and creativity, and we’ll provide the space and support you need to grow.

We also offer:
•Staff discount to treat you and your home.
•Full training to welcome you to Sostrene Grene
•A confidential Employee Assistance Programme with access to counselling and other professional services
•Workplace Pension Scheme

Have we sparked your interest? Then please apply and send us your CV.