

# Store Assistants - 8 hour Contract, Birmingham

*Do you love retail, have experience with merchandising and replenishing stock, have excellent customer service skills and enjoy a varied and busy role in a fast-paced retail business? Then Søstrene Grene is looking for you as their a Store Assistant in our store in the Grand Central, Birmingham.*

As a Store Assistant in our Birmingham store within Grand Central, you'll represent our wonderful brand, helping to create a beautiful ambient and dynamic environment. In this varied and hands on role, you'll work alongside a team that shares a passion for supporting and celebrating each other, making work; feel less like work. Your focus will be on providing exceptional customer service whilst ensuring that our store always looks it's best.

## **About Søstrene Grene:**

Anna and Clara invite you into a sensuous world of classical music, aesthetics, and comfort. The story of Søstrene Grene began in 1973 in Aarhus, Denmark and is based around the two Grene sisters, Anna and Clara. As a family business, the company attaches great importance to ethical behaviors towards employees, customers, society and the environment. Today, Søstrene Grene has 385 stores worldwide and is continuing to grow, bringing the wonderful world of Anna and Clara to more and more customers.

## **About the job:**

As a Store Assistant your role is to coordinate the day-to-day tasks that keep our store running smoothly. Your primary tasks will include:

- Providing excellent customer service and operating the cash register, greeting each customer with a smile and ensuring they have a memorable experience.
- Keeping shelves well-stocked and inviting, showcasing our products.
- Contributing towards reaching sales targets by staying informed and connected to product knowledge.
- Performing hands-on tasks, such as moving products and boxes, while maintaining a clean and organized store.
- Assisting with deliveries and stockroom duties.
- Collaborating with the Visual Merchandisers to create inspiring store displays.

## **Is this you?**

For this role, we're looking for enthusiastic individuals who genuinely enjoy connecting with customers and making their in-store experience memorable and rewarding. We believe in spreading joy and "Hygge" in everything we do. As a key part of our team, we value ambition and creativity, and we'll provide the space and support you need to grow. In a constantly changing world, we believe adaptability is essential for success in this role. We are committed to being respectful, trustworthy, and honest and we expect the same from you.

## **What we offer:**

- 3% Company Pension
- 28 days holiday per annum, based on full-time employment
- In-store employee discount
- Employee Assistance Programme with Health Assured