

Assistant Manager - Søstre Grene, Manchester Arndale. Fixed Term

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This contract is for 40 hours per week and will require availability to work weekdays, evenings and weekends, in accordance with the monthly rota.

About us

Anna and Clara invite you into a sensual world of classical music, aesthetics, and comfort. The story of Søstre Grene began in 1973 in Aarhus, Denmark, centred around the two Grene sisters and their philosophy of bringing small moments of joy into everyday life.

Today, Søstre Grene has more than 400 stores across 17 European countries and continues to grow, bringing the wonderful world of Anna and Clara to more and more customers.

As a family business, we place great importance on ethical behaviour towards employees, customers, society, and the environment.

About the role

As Assistant Store Manager, you play a vital role in bringing the Søstre Grene universe to life in store. Working closely with the Store Manager, you will help lead the daytoday operations, inspire the team, and ensure every customer enjoys a warm, welcoming, and memorable experience.

You are a visible role model on the shop floor, leading by example through excellent customer service, strong organisation, and a calm, supportive leadership style. This is a hands on and varied position, ideal for someone ready to take the next step in retail management within a creative and fastpaced environment.

When the Store Manager is absent, you will confidently take responsibility for the store, ensuring smooth operations and maintaining the sisters' beautiful standards.

Your responsibilities

As Assistant Store Manager, your duties will include:

- Supporting the Store Manager in the daytoday running of the store and its commercial success
- Acting as a role model on the shop floor, delivering excellent customer service at all times
- Helping to create a welcoming, inspiring environment for customers
- Ensuring the Søstre Grene brand image is upheld through outstanding visual merchandising and shop floor standards
- Maintaining a high level of cleanliness, hygiene, and organisation throughout the store
- Motivating and supporting the team to meet and exceed targets
- Helping to build and sustain a positive, collaborative team culture
- Supporting stock room management, stock replenishment, and processing deliveries
- Assisting with training and onboarding new team members, as well as developing existing colleagues
- Ensuring store procedures, ways of working, and compliance standards are followed
- Maintaining health, safety, hygiene, and security standards while on shift
- Taking full responsibility for the store in the absence of the Store Manager

What we're looking for

As an Assistant Store Manager, you bring enthusiasm, reliability, and a genuine passion for retail. You enjoy supporting others, take pride in high standards, and thrive in a busy and creative store environment.

We're looking for someone who has:

- Proven supervisory or management experience in a fastpaced retail environment (ideally 2 years or more)
- A warm, supportive, and approachable leadership style
- The confidence to guide, motivate, and support a team on the shop floor
- Strong organisational skills and a hands-on attitude
- An eye for visual merchandising and store presentation
- A considerate, customer-focused approach
- Flexibility with availability, including weekdays, weekends, early and late shifts
- A responsible, dependable nature and clear communication skills
- A willingness to learn, develop, and progress within the business

Why join us?

At Søstrene Grene, we believe in spreading joy and "Hygge" in everything we do. As Assistant Store Manager, you will be instrumental in supporting the atmosphere of the store, strengthening the team, and ensuring every customer leaves inspired.

We value ambition, creativity, and personal growth, and we are committed to supporting you with training, coaching, and opportunities to progress.

You will also enjoy:

- A competitive salary depending on experience
- 28 days paid annual leave, inclusive of bank holidays
- Staff discount to treat you and your home
- Full training and ongoing development
- A confidential Employee Assistance Programme with access to counselling and professional services
- Workplace Pension Scheme