

Store Manager- Inverness

Welcome to the wonderful of Anna and Clara

Do you love retail and customer service, and have strong Store Manager experience of at least 2 years in a fast-paced retail store? Then Søstrene Grene is looking for you as our Store Manager to run our wonderful store in **INVERNESS!**

This is an exciting and varied job in a beautiful ambience and dynamic environment.

As Store Manager you will be responsible for the overall management and commercial success of the store, ensuring exceptional operational, customer service and store presentation standards are continually being met.

Your responsibilities as Store Manager will be varied and include planning and directing the day-to-day operations of the store, developing strategies, and creating store policies to improve customer service, driving footfall and increasing sales and profitability. You will maintain exceptional store standards and foster a positive working environment for your team.

This is a very hands-on, shopfloor based management role so you must enjoy a fast paced working environment.

- Achieve sales targets while minimizing costs and managing staff budgets.
- Lead and motivate your team, ensuring excellent customer service and operational efficiency.
- Recruit, train, and manage staff, setting performance expectations.
- Handle scheduling, forecasting staffing needs, and managing store operations
- Preparing and reviewing management reports to plan tasks, review performance and drive sales.
- Ensure high standards in visual merchandising and store presentation.
- Maintain a safe working environment and uphold security procedures.
- Support business efficiency initiatives and assist other stores as needed.
- Manage cash handling, POS operations, and end-of-day processes.
- Responsible for cash safe management and G4S lodgements
- Serve as a keyholder with responsibility for store security and opening/closing duties.

What you will get:

- Competitive Salary
- 28 days paid annual leave inclusive of bank holidays
- Staff discount to treat you and your home
- Full training to welcome you to the Company and ongoing training and coaching to support you in your role.
- A confidential Employee Assistance Programme with 24/7 access to counselling and other professional services
- Workplace Pension Scheme

Anna and Clara invite you into a sensual world of classical music, aesthetics, and comfort. The story of Søstrene Grene began in 1973 in Aarhus/Denmark and is based around the two Grene sisters, Anna and Clara. As a family business, the Company attaches great importance to ethical behaviour towards employees, customers, society and the environment. Today, Søstrene Grene has over 320 stores worldwide and is continuing to grow, bringing the wonderful world of Anna and Clara to more and more customers.

Have we sparked your interest? Then apply and send us your CV!

www.sostrenegrene.com